



National Information and Communications Technology Authority

Office of the Chief Executive Officer

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September 27, 2019

Our ref: CE18/11/1

Athula Biyanwila
Acting Chief Executive Officer
Bmobile PNG Limited
PO Box 1055
WAIGANI
National Capital District

Dear Mr. Biyanwila,

SUBJECT: CONSUMER PROTECTION RULE, 2014: BMOBILE'S DRAFT CONSUMER GUIDE

We refer to bmobile's Submission of its Draft Consumer Guide as per its letter dated 24 September, 2019 pursuant to the *Consumer Protection Rule 2014 (Rule)*.

We advise that the said Submission is approved for publication under *Section 6 (4)* of the said *Rule*. We also refer you to *Section 6(7)* which outlines the requirements for publication of the said guide.

All queries with regards to this letter are to be directed to our Andirauga Paru Nongkas by email anongkas@nicta.gov.pg

Yours Sincerely,


CHARLES S PUNAHA
CHIEF EXECUTIVE OFFICER